



## **Super Genius Birthday Party Frequently Asked Questions**

### **How soon should I book my party?**

We recommend that all parties be booked at least one month in advance.

### **What does the party include?**

Our party packages include nut-free cake, Liquid Nitrogen Ice Cream, fruit juice, water, paper products for the entire party, and use of our party room for two hours. A Louisville Science Center staff member will supervise your party and provide your guests with a themed science activity! Your guests will also enjoy exclusive time in one of our exhibit spaces. The birthday child will receive a Super Genius T-shirt!

### **Is there an age limit for the birthday child?**

Science activities are designed for children 4-10 years old.

### **What if I have guests with food allergies?**

Our cake is purchased from Ooh La La Bakery, Louisville's first and only nut free bakery.

### **How many guests can I have?**

Your party fee is for 20 guests, which includes all adults and children present. Depending on which party room is available you may have a limited number of additional guests at an additional fee of \$20 per person. Maximum group size is determined by the room that is available for the party. Children under 2 will not be charged an additional guest fee but they are included in your maximum guest count.

### **Can I bring additional food or drinks?**

Due to time limitations please note that additional food may cause other aspects of the party to be shortened.

**Can we come early to set up the party room?**

The party room will be set up for you before you arrive, complete with paper products for the entire party.

**When should we arrive?**

Your party will start at the designated party time you have booked. We ask that you and your guests arrive approximately 15 minutes early to allow extra time for parking.

**Where should I tell my guests to go when they arrive?**

A Science Center staff member will meet your guests in the front lobby. Once all of your guests have arrived, they will escort your group to the party room. To ensure that all of your guests are able to be escorted to the party room we recommend that you ask your guests to arrive 15 minutes before your scheduled party time.

**Will my guests have to pay to park?**

The birthday party family will receive 2 parking passes for use in the Science Center parking lot, located behind the Science Center, at Eighth Street and River Road. Guest parking is not included in the party package. The parking lot fee is \$5 per car. Street parking is also available.

**What if I have guests who are going to arrive late?**

Due to time limitations, late arrivals may not be able to enjoy all aspects of the party, including the themed science activity.

**If I have guests that are members do they get in free?**

Science Center members do not receive a free or discounted price. Science Center members do, however, receive free admission to the Science Center all year long, plus discounted admission to IMAX films and special events.

**Do I have to pay for all of my additional guests, even 2-year-olds?**

It is the responsibility of the birthday party family to limit the guest list to the appropriate size as they will incur a charge for each additional party guest. Payment is due in full before the party begins. Children under 2 will not be

charged an additional guest fee but they are included in your maximum guest count. There will be no refund for guests who are no-shows.

**Can I buy extra T-shirts for the party?**

Extra T-shirts are available for \$9.99 from our Gift Shop.

**Can I add an IMAX film?**

Yes, you can purchase IMAX tickets at the group fee of \$4 person. Please check our website for IMAX show times and availability. Please note the IMAX film time you wish to purchase tickets for must be after your designated party block. Film times are available at [www.LouisvilleScience.org/imax](http://www.LouisvilleScience.org/imax).

**What do we do in case of inclement weather?**

In case of inclement weather, please watch the local news to see if the Louisville Science Center is closed. You can also call our weather line at 502-561-6100, ext. 6100. If the Science Center is closed, we will reschedule your party at no additional fee. Specific dates or times cannot be guaranteed.

**What happens if I want to reschedule my party?**

Due to the high demand of our Super Genius Birthday Parties, any rescheduling of your party's date or time will result in a \$25 rescheduling fee. This will be due at the time of the rescheduling. Please note that a specific date or time cannot be guaranteed when rescheduling.

**What happens if I need to cancel my party?**

Should you cancel your party less than 10 days before the scheduled date; the Science Center will refund 60% of your party fee. Parties cancelled more than 10 days before the party date will have 80% of the party fee refunded.

***For more information, contact:***

**Megan Chlopek**

**Workshop Program Assistant**

**Louisville Science Center**

**502-560-7156**

**Megan.Chlopek@louisvilleky.gov**