



## **Super Genius Birthday Party Frequently Asked Questions**

### **How soon should I book my party?**

We recommend that all parties be booked at least one month in advance.

### **What does the party include?**

Our party packages include nut-free cake, fruit juice, water, paper products for the entire party, and use of our party room for two hours. A Louisville Science Center staff member will supervise your party and provide your guests with two themed science activities, including a liquid nitrogen ice cream demonstration – with plenty of ice cream to enjoy afterward! Your guests will also enjoy goodie bags for each child, as well as exclusive time in one of our exhibit spaces. The birthday child will also receive a Super Genius T-shirt!

### **Is there an age limit for the birthday child?**

Science activities are designed for children 4 and older.

### **What if I have guests with food allergies?**

Our cake is purchased from Ooh La La Bakery, Louisville's first and only nut free bakery. We also provide guests with liquid nitrogen ice cream. Please note that the ice cream ingredients are not nut-free.

### **How many guests can I have?**

Your party fee is for 20 guests, which includes all adults and children present. Depending on which party room is available you may have a limited number of additional guests at an additional fee of \$20 per person. Maximum group size is determined by the room that is available for the party. Children under 2 will not be charged an additional guest fee but they are included in your maximum guest count.

### **Can I bring additional food or drinks?**

Due to vendor constraints, additional outside food or drink is not permitted in the Science Center.

### **Can we come early to set up the party room?**

The party room will be set up for you before you arrive, complete with paper products for the entire party.

### **Do you provide goodie bags?**

The Science Center will provide goodie bags for all children present.

**When should we arrive?**

Your party will start at the designated party time you have booked. We ask that you and your guests arrive approximately 15 minutes early to allow extra time for parking.

**Where should I tell my guests to go when they arrive?**

A Science Center staff member will meet your guests in the front lobby. Once all of your guests have arrived, they will escort your group to the party room. To ensure that all of your guests are able to be escorted to the party room we recommend that you ask your guests to arrive 15 minutes before your scheduled party time.

**Will my guests have to pay to park?**

The birthday party family will receive 2 parking passes for use in the Science Center parking lot, located behind the Science Center, at Eighth Street and River Road. Guest parking is not included in the party package. The parking lot fee is \$5 per car. Street parking is also available.

**What if I have guests who are going to arrive late?**

Due to time limitations, late arrivals may not be able to enjoy all aspects of the party, including the themed science activity and liquid nitrogen ice cream demonstration.

**If I have guests that are members do they get in free?**

Science Center members do not receive a free or discounted price. Science Center members do, however, receive free admission to the Science Center all year long, plus discounted admission to IMAX films and special events.

**Do I have to pay for all of my additional guests, even 2-year-olds?**

It is the responsibility of the birthday party family to limit the guest list to the appropriate size as they will incur a charge for each additional party guest. Payment is due in full before the party begins. Children under 2 will not be charged an additional guest fee but they are included in your maximum guest count. There will be no refund for guests who are no-shows.

**Can I buy extra T-shirts for the party?**

Extra T-shirts are available for \$9.99 from our Gift Shop.

**Can I add an IMAX film?**

Yes, you can purchase IMAX tickets at the group fee of \$4 person. Please check our website for IMAX show times and availability. Please note the IMAX film time you wish to purchase tickets for must be after your designated party block. Film times are available at [www.LouisvilleScience.org/imax](http://www.LouisvilleScience.org/imax).

**What do we do in case of inclement weather?**

In case of inclement weather, please watch the local news to see if the Louisville Science Center is closed. You can also call our weather line at 502-561-6100, ext. 6100. If the Science Center is closed, we will reschedule your party at no additional fee. Specific dates or times cannot be guaranteed.

**What happens if I want to reschedule my party?**

Due to the high demand of our Super Genius Birthday Parties, any rescheduling of your party's date or time will result in a \$25 rescheduling fee. This will be due at the time of the rescheduling. Please note that a specific date or time cannot be guaranteed when rescheduling.

**What happens if I need to cancel my party?**

Should you cancel your party less than 10 days before the scheduled date, the Science Center will refund 60% of your party fee. Parties cancelled more than 10 days before the party date will have 80% of the party fee refunded.

*For more information, contact:*

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